

Arbor Dental Associates

Our Commitment to Safety

DENTAL OFFICE SAFETY PROTOCOL

Novi, Michigan

We recognize times have changed. Priorities have shifted. Today, nothing is more important than the health and safety of our staff and patients.

With this in mind, we are happy to share the 14 additional steps we are taking to make every visit to our office as safe as possible. These actions are incremental to our normal standards of care that meet or exceed all CDC, OSHA and ADA guidelines for dental practices.

Our goal is to add peace-of-mind to the friendliness and clinical excellence you have come to expect. Of course, this is part of an on-going commitment that will evolve with the times. As always, we welcome the opportunity to answer any of your questions and to address all concerns.

We are in this together, and we will never underestimate the power of a smile!

Advanced Staff Training

Each member of our team has completed additional awareness and prevention programs to enhance their knowledge and preparedness.

Daily Health Checks of Our Team

No contact temperature checks, and a quick set of questions will ensure our team is ready, willing, and able to provide safe dental care – every day.

No Handshakes or Hugs

We truly do love our patients. However, we will save our hearty welcomes and goodbyes for a later date when things are "back to normal".

Anti-Microbial Rinse

In addition to brushing and flossing before your visit, we will provide an Oracare solution to rinse in your mouth for 60 seconds and reduce bacteria.

No Patient Gloves Allowed

Minimizing cross-contamination is an important part of our plan. We will ask you to dispose of any outside gloves before you enter.

Sequenced Patient Scheduling

Plain and simple, we are not seeing as many patients. We are allocating more time between visits for coming, going, and cleaning.

Pre-Screening of Every Patient

A quick health questionnaire and consent form along with a no-touch temperature check will be completed when you arrive at our office.

Expanded Patient Appointments

In an effort to save you time and multiple exposures, we are offering extended appointments. This allows us to do more dentistry in a single visit.

Social Distancing in Place

Fewer chairs in our reception area, helpful signs and one-way traffic in our treatment area make 6' spacing a practical reality.

Cleaning After Every Appointment

We are super clean as we thoroughly wipe, sanitize, and disinfect all instruments, equipment and surfaces in each operatory after every patient.

Front Desk Masks

Even our friendly administrative team will be wearing ASTM Level 3 masks. Don't worry. They are smiling behind those masks!

Face Shields

Two masks are not enough. Our clinical team will also protect you and themselves through the use of FDA Approved PET face shields.

Disposable, Protective Coats

When appropriate, our team will utilize another layer of protection to minimize the spread or absorption of airborne particles.